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Political audience diversity and news reliability in algorithmic ranking

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Newsfeed algorithms frequently amplify misinformation and other low-quality content. How can social media platforms more effectively promote reliable information? Existing approaches are difficult to scale and vulnerable to manipulation. In this paper, we propose using the political diversity of a website's audience as a quality signal. Using news source reliability ratings from domain experts and web browsing data from a diverse sample of 6,890 US residents, we first show that websites with more extreme and less politically diverse audiences have lower journalistic standards. We then incorporate audience diversity into a standard collaborative filtering framework and show that our improved algorithm increases the trustworthiness of websites suggested to users—especially those who most frequently consume misinformation—while keeping recommendations relevant. These findings suggest that partisan audience diversity is a valuable signal of higher journalistic standards that should be incorporated into algorithmic ranking decisions.

oncerns continue to grow about the prevalence of misinformation on social media platforms^{1,2}, including during the recent coronavirus disease 2019 pandemic³. These types of content often exploit people's tendency to prefer pro-attitudinal information⁴, which can be exacerbated by platform content recommendations^{5,6}. In this paper, we explore a possible algorithmic approach to mitigate the spread of misinformation and promote content with higher journalistic standards online.

Social media platform recommendation algorithms frequently amplify bias in human consumption decisions. Though the information diets of Americans are less slanted in practice than many assume, the people who consume the most political news are most affected by the tendency towards selective exposure⁷. As a result, the news audience is far more polarized than the public as a whole^{8,9}. Although the prevalence of so-called fake news online is rather limited and concentrated amongst relatively narrow audiences^{7,10-14}, content that generally appeals to these tendencies—which does include low-quality or false news—may generate high levels of readership or engagement², prompting algorithms that seek to maximize engagement to distribute them more widely.

Prior research indicates that existing recommendation algorithms tend to promote items that have already achieved popularity^{15,16}. This bias may have several effects on the consumption of low-quality and false news. First, sorting the news by (either predicted or achieved) engagement can exacerbate polarization by increasing in-group bias and discouraging consumption amongst out-group members¹⁷. Second, it may contribute to information cascades, amplifying differences in rankings from small variations or random fluctuations and degrading the overall quality of information consumed by users^{18–22}. Third, exposure to engagement metrics makes users more likely to share and less likely to fact-check highly engaging content from low-credibility sources, increasing vulnerability to misinformation²³. Finally, popularity bias in recommendation systems can create socio-algorithmic vulnerabilities to threats such as automated amplifiers, which exploit algorithmic content rankings to spread low-quality and inflammatory content to like-minded audiences^{24,25}.

Given the speed and scale of social media, assessing directly the quality of every piece of content or the behaviour of each user is infeasible. Online platforms are instead seeking to include signals about news quality in their content recommendation algorithms^{26,27}, for example, by extracting information from trusted publishers²⁸ or by means of linguistic patterns analysis^{29,30}. More generally, a vast literature examines how to assess the credibility of online sources^{31,32} and the reputations of individual online users^{33,34}, which could in principle bypass the problem of checking each individual piece of content. Unfortunately, many of these methods are hard to scale to large groups and/or depend upon context-specific information about the type of content being generated. For example, methods for assessing the credibility of content on Wikipedia often assume that content is organized as a wiki. As a result, they are not easily applied to news content recommendations on social media platforms.

Another approach is to try to evaluate the quality of articles directly³⁵, but scaling such an approach would likely be costly and cause lags in the evaluation of novel content. Similarly, while crowd-sourced website evaluations have been shown to be generally reliable in distinguishing between high- and low-quality news sources³⁶, the robustness of such signals to manipulation is yet to be demonstrated.

Building on the literature about the benefits of diversity at the group level^{37,38}, we propose using the partisan diversity of the audience of a news source as a signal of its quality. This approach has two key advantages. First, audience partisan diversity can be computed at scale given that information about the partisanship of users is available or can be inferred in a reliable manner. Second, because diversity is a property of the audience and not of its level of engagement, it is less susceptible to manipulation if one can detect inauthentic partisan accounts^{39–42}. These two conditions (inferring partisanship reliably and preventing abuse by automated amplification/deception) could easily be met by the major social media

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platforms, which have routine access to a wealth of signals about their users and their authenticity.

We evaluate the merits of our proposed approach using data from two sources: a comprehensive data set of web traffic history from 6,890 US residents, collected along with surveys of self-reported partisan information from respondents in the YouGov Pulse survey panel, and a dataset of 3,765 news source reliability scores compiled by trained experts in journalism and provided by NewsGuard⁴³. We first establish that domain pageviews are not associated with overall news reliability, highlighting the potential problem with algorithmic recommendation systems that rely on popularity and related metrics of engagement. We next define measures of audience partisan diversity and show that these measures correlate with news reliability better than popularity does. Finally, we study the effect of incorporating audience partisan diversity into algorithmic ranking decisions. When we create a variant of the standard collaborative filtering algorithm that explicitly takes audience partisan diversity into account, our new algorithm provides more trustworthy recommendations than the standard approach, with only a small loss of relevance, suggesting that reliable sources can be recommended without the risk of jeopardizing user experience.

These results demonstrate that diversity in audience partisanship can serve as a useful signal of news reliability at the domain level, a finding that has important implications for the design of content recommendation algorithms used by online platforms. Although the news recommendation technologies deployed by platforms are more sophisticated than the approach tested here, our results highlight a fundamental weakness of algorithmic ranking methods that prioritize content that generates engagement and suggest a new metric that could help improve the reliability of the recommendations that are provided to users.

Results

Popularity does not predict news reliability. To motivate our study, we first demonstrate that the popular news content that algorithmic recommendations often highlight is not necessarily reliable. To do so, we assess the relationship between source popularity and news reliability. We measure source popularity using YouGov Pulse traffic data. Due to skew in audience size amongst domains, we transform these data to a logarithmic scale. In practice, we measure the popularity of a source in two ways: as (the log of) the number of users, and as (the log of) the number of visits, or pageviews. News reliability is instead measured using NewsGuard scores (Data). Figure 1 shows that the popularity of a news source is at best weakly associated with its reliability (see Supplementary Table 2 for a full regression summary). At the user level (Fig. 1, left), the overall Pearson correlation is r(n=1,024)=0.03 (two-sided P=0.36, 95% confidence interval (CI) -0.01 to 0.09). At the pageview level (Fig. 1, right), r(n=1,024) = 0.05 (two-sided P = 0.12, 95% CI -0.01to 0.11). Bootstrapped equivalence tests at the 0.05 significance level indicate that we can reject Pearson correlation coefficients larger than 0.096 at the visitor level and 0.094 at the pageview level.

The association between the two variables remains weak even if we divide sources based on their partisanship. When measuring popularity at the user level, websites that have a predominantly Democratic audience have a significant positive association (r(n=783)=0.09, two-sided P=0.02, 95% CI 0.02 to 0.16), but for websites with a Republican audience, the correlation is negative and not significant at conventional standards (r(n=237)=-0.12,two-sided P=0.06, 95% CI -0.25 to 0.005). A similar pattern holds at the pageview level, with a weak, positive and insignificant association for websites with predominantly Democratic audiences (r(n=702)=0.07, two-sided P=0.07, 95% CI -0.01 to 0.14) and a weak, negative and non-significant association for those with predominantly Republican audiences (r(n=322)=-0.01, two-sided P=0.90, 95% CI -0.10 to 0.12). Bootstrapped equivalence tests at the 0.05 significance level for websites with predominantly Democratic audiences reject correlation coefficients larger than 0.127. Similarly, for websites with a predominantly Republican audiences, we can calculate equivalence bounds of (-0.222,0) and (-0.078,0.092) at the visitor and pageview level, respectively. Overall, these results suggest that the strength of association between the two variables is quite weak even after taking into account for the partisan traffic of a website.

Audience partisan diversity is signal of reliable news. In contrast, we observe that sites with greater audience partisan diversity tend to have higher NewsGuard scores while those with lower levels of diversity, and correspondingly more homogeneous partisan audiences, tend to have lower reliability scores. As our primary metric of diversity, we selected from a range of alternative definitions (Definition of audience partisan diversity section) the variance of the partisanship distribution. Figure 2 shows how NewsGuard scores vary with both mean audience partisanship and the variance in audience partisanship.

As Fig. 2 indicates, unreliable websites with very low NewsGuard scores are concentrated in the tails of the distribution, where partisanship is most extreme and audience partisan diversity is, by necessity, very low. This relationship is not symmetrical. Low-reliability websites (whose markers are darker shades of blue in the figure) are especially concentrated in the right tail, which corresponds to websites with largely Republican audiences. The data in Fig. 2 also suggest that the reliability of a website may be associated not just with the variance of the distribution of audience partisanship slants but also with its mean. To account for this, we first compute the coefficient of partial correlation between NewsGuard reliability scores and the variance of audience partisanship given the mean audience partisanship of each website. Compared with popularity, we find a stronger (and significant) correlation regardless of whether mean partisanship and audience partisan diversity are calculated by weighting individual audience members equally (user level, left panel: partial correlation r(n=1,024)=0.38, two-sided $P < 10^{-4}$, 95% CI 0.32 to 0.43) or by how often they visited a given site (pageview level, right panel: partial correlation r(n=1,024)=0.22, two-sided $P < 10^{-4}$, 95% CI 0.16 to 0.28).

Aside from mean partisanship, a related, but potentially distinct, confounding factor is the extremity of the partisanship slants distribution (that is, the distance of the average partisanship of a website visitor on a 1–7 scale from the midpoint of 4, which represents a true independent). We thus computed partial correlation coefficients again but instead keep the ideological extremity of website audiences constant instead of the mean. Our results are consistent using this approach (user level: r(n = 1,024) = 0.26, $P < 10^{-4}$, 95% CI 0.20 to 0.31; pageview level: r(n = 1,024) = 0.15, $P < 10^{-4}$, 95% CI 0.08 to 0.21; both tests are two-sided).

Finally, we test whether bimodal distributions of audience partisanship are associated with quality. This test is important to conduct because unimodal and bimodal distributions may have the same variance. In Supplementary Information Sect. S6, we define a metric for bipolarity and find that audience bipolarity is a much weaker signal of quality than partisan diversity as measured by the variance.

We study the diversity-reliability relationship in more detail in Fig. 3, which differentiates between websites with audiences that are mostly Republican and those with audiences that are mostly Democratic. Consistent with what we report above, Fig. 3 shows that audience partisan diversity is positively associated with news reliability (see Supplementary Table 3 for a full regression summary). Again, this relationship holds both when individual audience members are weighted equally (user level, left panel) and when they are weighted by their number of accesses (pageview level, right panel). In addition, we find that the relationship is stronger for sites whose average visitor identifies as a Republican (standardized

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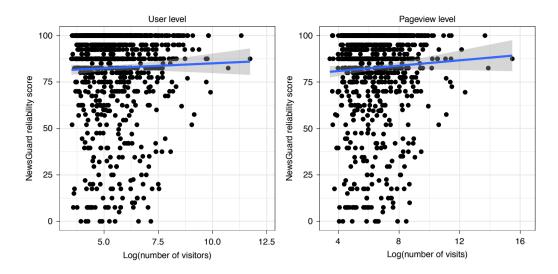


Fig. 1 [Relationship between (log-transformed) audience size and news reliability by domain (solid blue line, N = 1,024 domains). Audience size as number of individual visitors (left) and visits (right), with 95% CI (shaded area). Note that the two panels use different scales on the *x* axis and do not start at zero. Reliability scores provided by NewsGuard⁴³. See Supplementary Table 2 for full regression results.

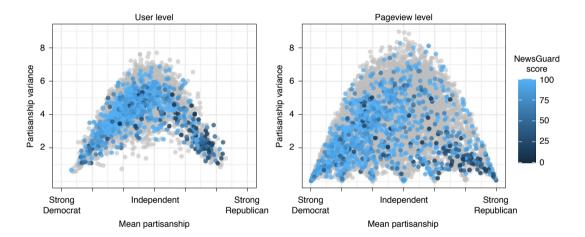


Fig. 2 | Average audience partisanship versus variance (*N* = **11,793 domains).** Audience size as number of individual visitors (left) and visits (right). Domains for which we have NewsGuard reliability scores⁴³ are shaded in blue (where darker shades equal lower scores). Domains with no available score are plotted in grey.

ordinary least squares coefficient of Republican domains: $\beta = 10.6$ (0.94) at user level; $\beta = 8.80$ (1.05) at pageview level) versus those whose average visitor identifies as a Democrat (standardized ordinary least squares coefficient of Democrat domains: $\beta = 2.93$ (0.66) at user level; $\beta = 0.82$ (0.86) at pageview level), which is consistent with Fig. 2 (the partisan slope difference is 7.71 at user level, $P < 10^{-4}$, 95% CI 5.46 to 9.97; 7.97 at pageview level, $P < 10^{-4}$, 95% CI 5.32 to 10.62).

These results are not affected by popularity. Partisan diversity is weakly correlated with popularity, regardless of the operational definition of either measure (Supplementary Table 4). In fact, the association between diversity and NewsGuard reliability scores is consistent even when controlling for popularity (user level: r(n=1,024)=0.34, two-sided $P < 10^{-4}$, 95% CI 0.29 to 0.40; pageview level: r(n=1,024)=0.17, two-sided $P < 10^{-4}$, 95% CI 0.11 to 0.23), suggesting that diversity could contribute to detecting quality over and above the more typical popularity metrics used by social media algorithms. However, the previous analysis of Fig. 3 shows that the overall relationship masks significant heterogeneity

between websites with mostly Republican or Democratic audiences. To tease apart the contributions of popularity from those of partisanship, we estimate a full multivariate regression model. After controlling for both popularity and political orientation, we find qualitatively similar results. Full regression summaries can be found in Supplementary Tables 2 and 3.

As mentioned above, variance in audience partisanship is not the only possible way to define audience partisan diversity. Alternative definitions (for example, entropy) can be used (Definition of audience partisan diversity section). As a robustness check, we therefore consider a range of alternative definitions of audience partisan diversity and obtain results that are qualitatively similar to the ones presented here, though results are strongest for variance (Supplementary Table 1).

Audience diversity produces trustworthy relevant rankings. To understand the potential effects of incorporating audience partisan diversity into algorithmic recommendations, we next consider how recommendations from a standard user-based collaborative

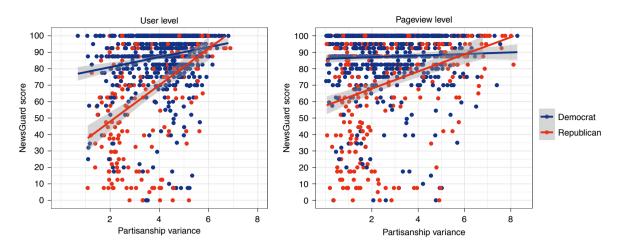


Fig. 3 | Relationship between audience partisan diversity and news reliability for websites whose average visitor is a Democrat (solid blue line) or a Republican (solid red line). Variance computed at user (left, N=1,020 domains) or pageview level (right, N=1,024 domains), with 95% CI (shaded area). News reliability scores from NewsGuard⁴³. See Supplementary Table 2 for full regression results.

filtering (CF) algorithm^{44,45} change if we include audience partisan diversity as an additional signal. We call this modified version of the algorithm collaborative filtering + diversity (CF+D) (see Audience diversity and collaborative filtering section for a formal definition).

In classic CF, users are presented with recommendations drawn from a set of items (in this case, web domains) that have been 'rated' highly by those other users whose tastes are most similar to theirs. Lacking explicit data about how a user would 'rate' a given web domain, we use a quantity derived from the number of user pageviews to a domain (based on term frequency-inverse document frequency (TF-IDF); see also Audience diversity and collaborative filtering section) as the rating.

To evaluate our method, we follow a standard supervised learning workflow. We first divide web traffic data for each user in the YouGov Pulse panel into training and testing sets by domain (Supervised learning evaluation workflow section). We then compute similarities in traffic patterns between users for all domains in the training set (not just news websites) and use the computed similarities to predict the aforementioned domain-level pageviews metric on the test set. The domains that receive the highest predicted ratings (that is, expected TF-IDF-transformed pageviews) are then selected as recommendations. As a robustness check, we obtain consistent results if we split the data longitudinally instead of randomly (that is, as a forecasting exercise; see Supplementary Figs. 7 and 8 for details).

Note that, if a user has not visited a domain, then the number of visits for that domain will be zero. In general, due to the long tail in user interests¹⁵, we cannot infer that the user has a negative preference towards a website just because they have not visited it. The user may simply be unaware of the site. We therefore follow standard practice in the machine learning literature in only evaluating recommendations for content for which we have ratings (that is, visits in the test set), though in practice actual newsfeed algorithms rank items from a broader set of inputs, which typically includes content that the user may not have seen (for example, content shared by friends⁵).

To produce recommendations for a given user, we consider all the domains visited by the user in the test set for which ratings are available from one or more respondents in a neighbourhood of most similar users (domains with no neighbourhood rating are discarded since neither CF nor CF+D can make a prediction for them; Audience diversity and collaborative filtering section) and for which we have a NewsGuard score (that is, a reliability score). We then rank those domains by their rating computed using either CF or CF+D. This process produces a ranked list of news domains and reliability scores from both the standard CF algorithm and the CF+D algorithm, which has been modified to incorporate the audience partisan diversity signal. We evaluate these lists using two different measures of trustworthiness which are computed for the top *k* domains in each list: the mean score (a number in the 0–100 range) and the proportion of domains with a score of 60 or higher, which NewsGuard classifies as indicating that a site 'generally adheres to basic standards of credibility and transparency²⁴³ (Trustworthiness metrics section).

By varying the number of top domains k, we can evaluate how trustworthiness changes as the length of the list of recommendations increases. In Fig. 4, we plot the trustworthiness of the recommended domains as a function of k. We restrict values of k to 1–28, the values for which there are at least 100 users in each bin (see Supplementary Fig. 2 for the plot spanning the full range). Each panel compares the average trustworthiness of domains ranked by CF and CF+D with two baselines. The first is the trustworthiness of websites that users visited in the test set, ranked by their TF-IDF-transformed number of visits (that is, pageviews). This baseline captures the trustworthiness of the websites that users in the YouGov Pulse panel actually visited after adjusting for the fact that more popular websites tend to attract more visits in general. The second baseline is the trustworthiness of recommendations produced according to the overall popularity of domains. This baseline does not include any local information about user-user similarities and thus can be seen as a 'global' measure of popularity with no contribution due to user personalization (Recommendation based on global popularity section).

We observe in Fig. 4 that the trustworthiness of recommendations produced by CF+D is significantly better than standard CF recommendations, global popularity recommendations and baseline statistics from user behaviour. In particular, CF produces less trustworthy rankings than both the recommendations based on global popularity and those based on user visits (for small values of k, the difference is within the margin of error). In contrast, CF+D produces rankings that are more trustworthy than CF and either baseline (global popularity or actual visits) across different levels of k. These results suggest that audience partisan diversity can provide a valuable signal to improve the reliability of algorithmic recommendations.

Of course, the above exercise would be meaningless if our proposed algorithm recommended websites that do not interest users. Because CF+D alters the set of recommended domains to prioritize those visited by more diverse partisan audiences, it may be

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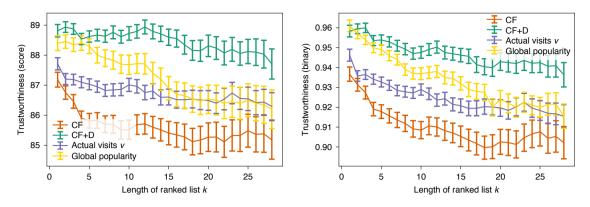


Fig. 4 | Trustworthiness of recommended domains by length of ranked list k ($N_k = 28$ list lengths). Trustworthiness based on scores from NewsGuard (left)⁴³. Proportion of domains labelled as 'trustworthy', also by NewsGuard (right). Actual visits v are normalized using TF-IDF (Audience diversity and collaborative filtering section). Global popularity is overall domain popularity (Recommendation based on global popularity section). Each bin represents the average computed on the top k recommendations for all users in the YouGov panel with $\geq k$ recommendations in their test sets. Bars represent the s.e.m. The values of k are capped so that each bin has ≥ 100 users in it (see Supplementary Fig. 2 for plot with all values of k). In this figure, both CF and CF+D compute the similarity between users using the Kendall τ correlation coefficient (Audience diversity and collaborative filtering section). We obtain qualitatively similar results using the Pearson correlation coefficient (Supplementary Fig. 4).

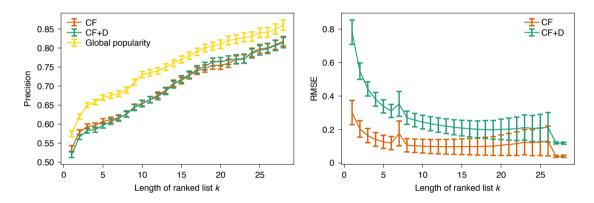


Fig. 5 | Accuracy of domain recommendations by length of ranked list k ($N_k = 28$ list lengths). Left: Precision (proportion of correctly ranked sites) by length of ranked list k (higher is better). Right: RMSE of predicted pageviews for top k ranked domains by length of ranked list k (lower is better). Each bin represents the average computed on the top k recommendations of all users with $\geq k$ recommendations in their test sets. Bars represent the s.e.m. The values of k are capped so that each bin has \geq 100 users in it (see Supplementary Fig. 3 for plot with all values of k). In this figure, both CF and CF+D compute the similarity between users using the Kendall τ correlation coefficient (Audience diversity and collaborative filtering section). We obtain qualitatively similar results using the Pearson correlation coefficient (Supplementary Fig. 5).

suggesting sources that offer counter-attitudinal information or that users do not find relevant. In this sense, CF+D could represent an audience-based analogue of the topic diversification strategy from the recommender systems literature⁴⁶. If so, a loss of predictive ability would be expected.

Figure 5 compares the accuracy of CF+D in predicting user visits to domains in the test set with that of CF. To evaluate accuracy, we compute both the fraction of correctly predicted domains (precision) and the root-mean-squared error (RMSE) as a function of the number of recommended domains k (see Accuracy metrics section for definitions). Note that precision improves with k (left panel) by definition—as k grows, we are comparing an increasingly large set of recommendations with a list of fixed size. Because each bin averages over users with at least k domains in their test set, when k reaches the maximum size of the recommendation list that we can make, the precision necessarily becomes 100%. Note that the plots in Fig. 5 do not reach this level (they include only bins with at least 100 users in them) but trend upward with k (see Supplementary Fig. 3 for results for all values of k).

As with precision, RMSE declines with k (Fig. 5, right) since we focus progressively on users with longer lists and thus more training data. Like in the left panel, each bin in the right panel averages over users with at least k domains in their test set. Unlike precision, however, RMSE is more prone to producing outliers because it does not depend on the relative ranking of item ratings but instead on their magnitude. This difference is reflected in the sudden drop in the error bars for the RMSE at k = 27 due to the presence of a single user with a maximum list length of 26 domains in testing. We manually checked the data of this user and found that the training set included only domains visited infrequently, leading to large errors. Removing this outlier eliminated the observed change.

To provide intuition about the contribution of popularity in recommendations, Fig. 5 (left) also shows the precision of the naïve baseline obtained by ranking items by their global popularity. This baseline outperforms CF and CF+D but at the price of providing the same set of recommendations to all users (that is, the results are not personalized) and of providing recommendations of lower trustworthiness (Fig. 4). Note that the RMSE cannot be computed Our results are generally encouraging. In both cases, precision is low and RMSE is high for low values of k, but error levels start to stabilize around k = 10, which suggests that making correct recommendations for shorter lists (that is, k < 10) is more challenging than for longer ones. Moreover, when we compare CF+D with CF, accuracy declines slightly for CF+D relative to CF, but the difference is not statistically significant for all but small values of k, suggesting that CF+D is still capable of producing relevant recommendations.

Re-ranking items by diversity has minimal effects on predictive accuracy, but how does it affect user satisfaction? The recommendations produced by CF+D would be useless if users did not find them engaging. Unfortunately, we lack data about user satisfaction in the YouGov panel. Our primary metric (log number of website visits) cannot be interpreted as a pure measure of satisfaction because other factors of course shape the decision by users in the YouGov panel to visit a website, including social media recommendations themselves.

However, it is possible that more accurate recommendations will result in higher user satisfaction. To quantify the significance of the observed drop in accuracy due to re-ranking by diversity, we simulated the sampling distribution of the precision of recommendations obtained after re-ranking. We do so by re-shuffling domain labels in the ranked list produced by CF+D while maintaining the sequence of predicted ratings fixed. We then compute precision on this reshuffled list. Repeated multiple times, this procedure allows us to calculate the probability, due to random chance alone, of a drop in precision (relative to CF) as small as the observed one. Compared with this null model, we find that our results lead to significantly higher precision. Most random re-rankings of the same magnitude as the one produced by CF+D would result in lower precision than what we observe. We report the results of this additional analysis in Supplementary Fig. 9.

Audience diversity and misinformation exposure. The results above demonstrate that incorporating audience partisan diversity can increase the trustworthiness of recommended domains while still providing users with relevant recommendations. However, we know that exposure to unreliable news outlets varies dramatically across the population. For instance, exposure to untrustworthy content is highly concentrated amongst a narrow subset of highly active news consumers with heavily slanted information diets^{11,14}. We therefore take advantage of the survey and behavioural data available on participants in the Pulse panel to consider how CF+D effects vary by individual partisanship (self-reported via survey), behavioural measures such as volume of news consumption activity and information diet slant, and contextual factors that are relevant to algorithm performance such as similarity to other users.

In this section, we again produce recommendations using either CF or CF+D and measure their difference in trustworthiness with respect to a baseline based on user visits (specifically the ranking by TF-IDF-normalized number of visits v; Audience diversity and collaborative filtering section). However, we analyse the results differently than those reported above. Rather than considering recommendations for lists of varying length k, we create recommendations for different subgroups based on the factors of interest and compare how the effects of the CF+D approach vary between those groups.

To facilitate comparisons in performance between subgroups that do not depend on list length k, we define a new metric to summarize the overall trustworthiness of the ranked lists obtained with CF and CF+D over all possible values of k. Since users tend to pay less attention to items ranked lower in the list⁴⁷, it is reasonable to assume that lower-ranked items ought to contribute less to the overall trustworthiness of a given ranking.

Let us now consider probabilistic selections from two different rankings, represented by random variables X and X', where X

is the random variable of the ranking produced by one of the two recommendation algorithms (either CF or CF+D) and X' is the selection from the baseline ranking based on user visits. Using a probabilistic discounting method (equation (8)), we compute the expected change in trustworthiness Q from switching the selection from X' to X as

$$\Delta Q = \mathbf{E}\left[Q(X)\right] - \mathbf{E}\left[Q(X')\right],\tag{1}$$

where the expectations of Q(X) and Q(X') are taken with regard to the respective rankings (Discounting via ranking section). A value of $\Delta Q > 0$ indicates that algorithmic recommendations are more trustworthy than what users actually accessed. If $\Delta Q < 0$, the trustworthiness of a ranked list is lower than the baseline from user visits. (To ensure that the results below are not affected by the discounting method we employ, we report qualitatively similar results obtained without any discounting for a selection of values of *k* in Supplementary Figs. 10–16.)

Applying equation (1), we find that CF+D substantially increases trustworthiness for users who tend to visit sources that lean conservative (Fig. 6a) and for those who have the most polarized information diets (in either direction; Fig. 6c), two segments of users who are especially likely to be exposed to unreliable information^{10,11,14}. In both cases, CF+D achieves the greatest improvement amongst the groups where CF reduces the trustworthiness of recommendations the most, which highlights the pitfalls of algorithmic recommendations for vulnerable audiences and the benefits of prioritizing sources with diverse audiences in making recommendations to those users.

Note that, even though the YouGov sample includes self-reported information on both party identification and partisanship of respondents, we use only the former variable (Fig. 6b) for stratification to avoid circularity given the definition of CF+D, which relies on the latter. In Fig. 6a,c, we instead stratify on an external measure of news diet slant (calculated from a large sample of social media users; Stratification analysis section).

We also observe that CF+D has strong positive effects for users who identify as Republicans or lean Republican (Fig. 6b) and for those who are the most active news consumers in terms of both total consumption (Fig. 6d) and number of distinct sources (Fig. 6e). Furthermore, since the two recommendation schemes considered here (CF and CF+D) are predicated on identifying similar users according to their tastes and behaviours, we also segment the users of the YouGov sample according to the degree of similarity with their nearest neighbours (identified based on Kendall's rank correlation coefficient between user vectors; Audience diversity and collaborative filtering section). Stratifying on the average of nearest-neighbour similarities, we find that CF+D results in improvements for the users whose browsing behaviour is most similar to others in their neighbourhood and who might thus be most at risk of 'echo chamber' effects (Fig. 6f). Finally, when we group users by the trustworthiness of the domains they visit, we find that the greatest improvements from the CF+D algorithm occur for users who are exposed to the least trustworthy information (Fig. 6g). By contrast, the standard CF algorithm often recommends websites that are less trustworthy than those that respondents actually visit ($\Delta Q < 0$).

Discussion

The findings presented here suggest that the ideological diversity of the audience of a news source is a reliable indicator of its journalistic quality. To obtain these findings, we combined source reliability ratings compiled by expert journalists with traffic data from the YouGov Pulse panel. Of course, we are not the first to study the information diets of internet users. Prior work has leveraged web traffic data to pursue related topics such as identifying potential dimensions of bias of news sources^{16,48}, designing methods to

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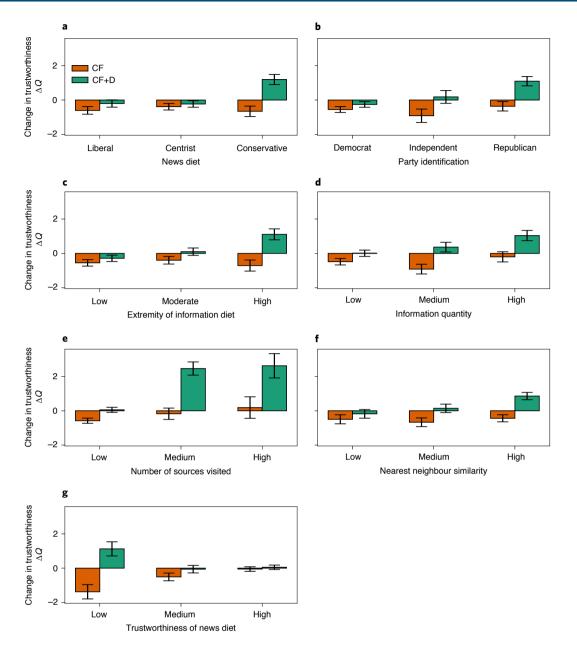


Fig. 6 | Effect of CF and CF+D versus actual visits baseline on trustworthiness by user characteristics and behaviour. a, Ideological slant of visited domains (terciles using scores from Bakshy et al. ⁵). **b**, Self-reported party identification from YouGov Pulse responses as measured on a 7-point scale (1-3, Democrats including people who lean Democrat but do not identify as Democrats; 4, independents; 5-7, Republicans including people who lean Republican but do not identify as Republicans). **c**, Absolute slant of visited domains (terciles using scores from Bakshy et al. ⁵). **d**, Total online activity (TF-IDF-transformed pageviews; terciles). **e**, Distinct number of domains visited (terciles). **f**, Average user-user similarity with nearest n = 10 neighbours in training set (terciles). **g**, Trustworthiness of domains visited by users (in training set; terciles). Bars represent the s.e.m. of each stratum. Change in trustworthiness ΔQ based on scores from NewsGuard⁴³.

present diverse political opinions^{49,50} and measuring the prevalence of filter bubbles⁹. Unlike these studies, however, we focus on how to promote exposure to trustworthy information rather than seeking to quantify or reduce different sources of bias.

A number of limitations must be acknowledged. First, our current methodology, which is based on reliability ratings compiled at the level of individual sources, does not allow us to evaluate the quality of specific articles that participants saw. However, even a coarse signal about source quality could still be useful for ranking a newsfeed given that information about reliability is more widely available at the publisher level than the article level. Another limitation is that our data lack information about actual engagement. Though we show that our re-ranking procedure is associated with a minimal loss in predictive accuracy, it remains an open question whether diversity-based rankings lead not just to higher exposure to trustworthy content but also to more engagement with it. Our analysis seems to suggest a trade-off between ranking accuracy and trustworthiness, but the results are specific to one algorithm (user-based collaborative filtering). Different ranking schemes might make better use of the diversity signal. In general, more research is needed to tease apart the causal link between political attitudes, readership, engagement and information quality.

Our work has a number of implications for the integrity of the online information ecosystem. First, our findings suggest that

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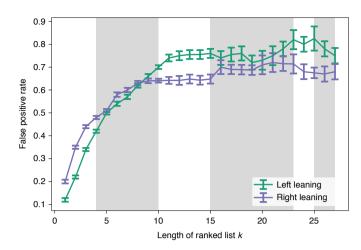


Fig. 7 | Probability that a trustworthy domain (NewsGuard score \geq **60)** is not recommended by CF+D but is recommended by CF for left- and right-leaning domains as a function of list length *k* (*N*_k = 28 list lengths). Each point is the average over a sample of users. Error bars represent the s.e.m. The shaded regions represent the values of *k* for which the difference is not statistically significant at standard levels (α = 0.05, Welch's *t* tests with Bonferroni correction for *n* = 28; all tests are two-sided, see Supplementary Table 7 for a full summary).

search engines and social media platforms should consider including audience diversity into their existing set of news quality signals. Such a change could be especially valuable for domains for which we lack other quality signals such as source reliability ratings compiled by experts. Media ratings systems such as NewsGuard could also benefit from adopting our diversity metric, for example, to help screen and prioritize domains for manual evaluation. Likewise, designers of recommendation algorithms should consider measuring the trustworthiness of rankings as an additional measure of performance of their systems.

Critics may raise concerns that such a change in ranking criteria would result in unfair outcomes, for example, by reducing exposure to content by certain partisan groups but not others. To see whether ranking by diversity leads to any differential treatment for different partisan news sources, we compute the rate of false positives due to re-ranking by diversity. Here, the false positive rate is defined as the conditional probability that CF+D does not rank a trustworthy domain amongst the top k recommendations while CF does, for both left- and right-leaning domains. To determine whether a domain is trustworthy, we rely on the classification provided by NewsGuard (that is, the domain has a reliability score ≥ 60). Figure 7 shows the rate of false positives as a function of k of both left- and right-leaning domains averaged over all users. Despite some small differences, especially for low values of k, we find no consistent evidence that this change would produce systematically differential treatment across partisan groups.

Another concern is the possibility of abuse. For example, an attacker could employ a number of automated accounts to collectively engage with an ideologically diverse set of sources. This inauthentic, ideologically diverse audience could then be used to push specific content that the attacker wants to promote atop the rankings of a recommender system. Similarly, an attacker who wanted to demote a particular content could craft an inauthentic audience with low diversity. Fortunately, there is a vast literature on the topic of how to defend recommender systems against such 'shilling' attacks^{51,52} and platforms already collect a wealth of signals to detect and remove inauthentic coordinated behaviour of this kind. Future work should investigate the feasibility of creating trusted social media audiences that are modelled on existing efforts in

marketing research using panels of consumers. We hope that our result stimulates further research in this area.

Methods

This study complies with all relevant ethical regulations and was reviewed by the institutional review board under protocols #HUM00161944 (University of Michigan) and #STUDY000433 (University of South Florida).

Data. Our analysis combines two sources of data. The first is the NewsGuard News Website Reliability Index¹³, a list of web domain reliability ratings compiled by a team of professional journalists and news editors. The data that we licensed for research purposes include scores for 3,765 web domains on a 100-point scale based on a number of journalistic criteria such as editorial responsibility, accountability and financial transparency. These data were current as of 12 November 2019 and do not reflect subsequent updates (see Data availability section for more information). NewsGuard categorizes web domains into four main groups: 'green' domains, which have a score of 60 or more points and are considered reliable; 'red' domains, which should not be regarded as news sources regardless of their score; and 'platform' domains such as Facebook or YouTube that primarily host content generated by users. The mean reliability score for domains in the data is 69.6. The distribution of scores is shown in Supplementary Fig. 1.

The second data source is the YouGov Pulse panel, a sample of US-based internet users whose web traffic was collected in anonymized form with their prior consent. This traffic data were collected during seven periods between October 2016 and March 2019 (Supplementary Table 6). A total of 6,890 participants provided data. Overall, this group is diverse and resembles the US population on key demographic and political dimensions (47.9% male, 29.0% with a four-year college degree, 67.9% white, median age 55 years, 37.8% identifying as Democrats and 26.3% identifying as Republicans; see Supplementary Table 6 for a full summary by sample collection period). Note that, to be eligible for the study, participants in the YouGov Pulse panel had to be 18+ years of age, so the reported dimensions should be interpreted as being conditional on this extra eligibility criterion.

We perform a number of pre-processing steps on this data. We combine all waves into a single sample. We pool web traffic for each domain that received 30 or more unique visitors. Finally, we use the self-reported partisanship of the visitors (on a seven-point scale from an online survey) to estimate mean audience partisanship and audience partisan diversity, which we estimate using different measures described next. These different measures are compared in Supplementary Table 1.

Definition of audience partisan diversity. To measure audience partisan diversity, first define N_j as the count of participants who visited a web domain and reported their political affiliation to be equal to j for j = 1, ..., 7 (where 1 indicates strong Democrat and 7 indicates strong Republican). The total number of participants who visited the domain is thus $N = \sum_i N_i$, and the fraction of participants with a partisanship value of j is $p_j = N_j/N$. Denote the partisanship of the *i*th individual as s_i . We calculate the following metrics to measure audience partisan diversity:

Variance: $\sigma^2 = N^{-1} \sum (s_i - \bar{s})^2$, where \bar{s} is average partial partial.

Shannon's entropy: $S = -\sum p(j)\log p(j)$, where p(j) is estimated in the following three different ways: (1) $p(j) = p_j$ (maximum likelihood), (2) $p(j) = \frac{N_j + \alpha}{N + 7\alpha}$ (the mean of the posterior distribution of the Dirichlet prior with $\alpha = 1$) and (3) the Nemenman–Shafee–Bialek (NSB) method in ref.⁵³, which uses a mixture of Dirichlet priors.

Complementary maximum probability: $1 - \max \{p_j\}$;

Complementary Gini: 1 – G, where G is the Ginı́ coefficient of the count distribution $\{N_j\}_{i=1,...,7}$.

The above metrics all capture the idea that the partisan diversity of the audience of a web domain should be reflected in the distribution of its traffic across different partisan groups. Each weights the contribution of each individual person who visits the domain equally. They can thus be regarded as user-level measures of audience partisan diversity. However, the volume and content of web browsing activity are highly heterogeneous across internet users^{8,54}, with different users recording different numbers of pageviews to the same website. To account for this imbalance, we also compute the pageview-level, weighted variants of the above audience partisan diversity metrics where, instead of treating all visitors equally, each individual visitor is weighted by the number of pageviews they made to any given domain.

As a robustness check, we compare the strength of association of each of these metrics to news reliability in Supplementary Table 1. We find that all variants correlate with news reliability, but the relationship is strongest for variance.

Audience diversity and collaborative filtering. In general, a recommendation algorithm takes a set of users \mathcal{U} and a set of items \mathcal{D} and learns a function $f: \mathcal{U} \times \mathcal{D} \to \mathbb{R}$ that assigns a real value to each user-item pair (u, d) representing the interest of user u in item d. This value denotes the estimated rating that user u will give to item d. In the context of the present study, \mathcal{D} is a set of news sources

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identified by their web domains (for example, nytimes.com, wsj.com), so from now on we will refer to $d \in D$ interchangeably as either a web domain or a generic item.

Collaborative filtering is a classic recommendation algorithm in which some ratings are provided as input and unknown ratings are predicted based on those known input ratings. In particular, the user-based CF algorithm, which we employ here, seeks to provide the best recommendations for users by learning from others with similar preferences. CF therefore requires a user-domain matrix where each entry is either known or needs to be predicted by the algorithm. Once the ratings are predicted, the algorithm creates a ranked list of domains for each user that are sorted in descending order by their predicted ratings.

To test the standard CF algorithm and our modified CF+D algorithm, we first construct a user–domain matrix V from the YouGov Pulse panel. The YouGov Pulse dataset does not provide user ratings of domains, so we instead count the number of times $\pi_{u,d} \in \mathbb{Z}^+$ a user u has visited a domain d (that is, pageviews) and use this variable as a proxy⁴⁷. Because this quantity is known to follow a very skewed distribution, we compute the rating as the TF-IDF of the pageview counts:

$$v_{u,d} = \frac{\pi_{u,d}}{\sum_{h} \pi_{u,h}} \log\left(\frac{\pi}{\sum_{u} \pi_{u,d}}\right),\tag{2}$$

where $\pi = \sum_{u} \sum_{d} \pi_{u,d}$ is the total number of visits. Note that, if a user has never visited a particular domain, then $v_{u,d} = 0$. Therefore, if we arrange all the ratings into a user–domain matrix $V \in \mathbb{R}^{|\mathcal{U}| \times |\mathcal{D}|}$, such that $(V)_{u,d} = v_{u,d}$, we will obtain a sparse matrix. The goal of any recommendation task is to complete the user–domain matrix by predicting the missing ratings, which in turn allows us to recommend new web domains to users that may not have seen them. In this case, however, we lack data on completely unseen domains. To test the validity of our methods, we therefore follow the customary practice in machine learning of setting aside some data to be used purely for testing (Supervised learning evaluation workflow section).

Having defined *V*, the next step of the algorithm is to estimate the similarity between each pair of users. To do so, we use either the Pearson correlation coefficient or the Kendall rank correlation of their user vectors, that is, their corresponding row vectors in *V* (that is, with zeroes included). For example, if $\tau(\cdot, \cdot) \in [-1, 1]$ denotes the Kendall rank correlation coefficient between two sets of observations, then the corresponding coefficient of similarity between $u \in \mathcal{U}$ and $u' \in \mathcal{U}$ can be defined as

$$sim(u, u') = \frac{\tau(V_{u}, V_{u'}) + 1}{2},$$
(3)

where V_u , $V_{u'} \in \mathbb{R}^{1 \times |\mathcal{U}|}$ are the row vectors of u and u', respectively. A similar definition can be used for Pearson's correlation coefficient in place of τ .

These similarity coefficients are in turn used to calculate the predicted ratings. In the standard user-based CF, the predicted rating of a user u for a domain d is calculated as

$$\hat{v}_{u,d}^{\text{CF}} = \bar{v}_u + \frac{\sum_{u' \in N_{ud}} \sin(u, u')(v_{u',d} - \bar{v}_{u'})}{\sum_{u' \in N_{us}} \sin(u, u')},\tag{4}$$

where $N_{u_d} \subseteq U$ is the set of the n = 10 users most similar to u who have also rated d (that is, the neighbours of u), $v_{u',d}$ is the observed rating (computed with equation (2)) that neighbouring user u' has given to domain d, \bar{v}_u and $\bar{v}_{u'}$ are the average ratings of u and u' across all domains they visited, respectively, and $\sin(u, u')$ is the similarity coefficient (computed with equation (3)) between users u and u' based on either the Pearson or the Kendall correlation coefficient.

Having defined the standard CF in equation (4), we now define our variant CF+D, which incorporates audience partisan diversity of domain $d \in D$ as a re-ranking signal in the following way:

$$\hat{v}_{u,d}^{\text{CF}+\text{D}} = \hat{v}_{u,d}^{\text{CF}} + g\left(\delta_d\right),\tag{5}$$

where $g(\delta_d)$ is the re-ranking term of domain d, obtained by plugging the audience partisan diversity δ_d (for example, we use the variance of the distribution of self-reported partisan slants of its visitors, $\delta_d = \sigma_d^2$) into a standard logistic function:

$$g(\delta) = \frac{a}{1 + \exp\left(-\left(\delta - t\right)/\psi\right)}.$$
(6)

In equation (6), parameters a, ψ and t generalize the upper asymptote, inverse growth rate and location of the standard logistic function, respectively. For the results reported in this study, we empirically estimate the location as $t = \bar{\delta}$, the average audience partisan diversity across all domains, which corresponds to the value of $\bar{\delta} = 4.25$ since we measure diversity as the variance of the distribution of self-reported partisan slants. For the remaining parameters, we choose a = 1 and $\psi = 1$. As a robustness check, we re-ran all analyses with a larger value of a and obtained qualitatively similar results (available upon reasonable request).

Supervised learning evaluation workflow. To evaluate both recommendation algorithms, we follow a standard supervised learning workflow. We use precision and RMSE, two standard metrics used to measure the relevance and accuracy of predicted ratings in supervised learning settings. We define these two metrics in Accuracy metrics section. Here, we instead describe the workflow we followed to evaluate the recommendation methods. Since our approach is based on supervision, we need to designate some of the user ratings (that is, the number of visits to each domain, which are computed using equation (2)) as ground truth to compute performance metrics.

For each user, we randomly split the domains they visited into a training set (70%) and a testing set (30%). This splitting varies by user, so the same domain could be included in the training set of a user and in the testing set of another. Then, given any two users, their training set ratings are used to compute useruser similarities using equation (3) (which is based on Kendall's rank correlation coefficient; a similar formula can be defined using Pearson's correlation). If, in computing user-user similarities with equation (3), a domain is present for one user but not the other, the latter rating is assumption, which follows standard practice in collaborative filtering algorithm, ensures that there is no leaking of information between the test and training sets.

Finally, using either equation (4) or (5), we predict ratings for domains in the test set and compare them with the TF-IDF of the actual visit counts in the data.

Recommendation based on global popularity. We also generate ranked lists for users based on global domain popularity (user level) as an additional baseline recommendation technique. All the domains are initially assigned a rank (global popularity rank) according to their user-level popularity, which is calculated from the training set views. Then, the domains in the test set of each user are ranked according to their global popularity ranks to generate the recommendations. This method does not include any personalization as the rank of a domain for a particular user does not depend on other similar users but depends on the whole population. In particular, if two users share the same two domains in testing, their relative ranking is preserved, even if the two users visited different domains in training.

Trustworthiness metrics. In addition to standard metrics of accuracy (precision and RMSE; Accuracy metrics section), we define a new metric called 'trustworthiness' to measure the news reliability of the recommended domains. It is calculated using NewsGuard scores in two ways: either using the numerical scores or the set of binary indicators for whether a site meets or exceeds the threshold score of 60 defined by NewsGuard as indicating that a site is generally trustworthy⁴³. Let $d_{11}d_{21},...,d_k$ be a ranked list of domains. Using numerical scores, the trustworthiness is the average:

$$\frac{1}{k} \sum_{r=1}^{k} Q(d_r),$$
 (7)

where $Q(d) \in [0, 100]$ denotes the NewsGuard reliability score of $d \in D$. If instead we use the binary indicator of trustworthiness provided by NewsGuard, then the trustworthiness of domains in a list is defined as the fraction of domains that meet or exceed the threshold score. Note that, unlike precision and RMSE, the trustworthiness of a list of recommendations does not use information on the actual ratings $v_{u,d}$. Instead, using equation (7), we compute the trustworthiness of the domains in the test set ranked in decreasing order of user visits $v_{u,d}$. We then compare the trustworthiness of the rankings obtained with either CF or CF+D against the trustworthiness of this baseline.

Accuracy metrics. Given a user u, let us consider a set \mathcal{D} of web domains for which $|\mathcal{D}| = D$. For each domain $d \in \mathcal{D}$, we have three pieces of information: the two predicted ratings $\hat{v}_{u,d}^{CF}$ and $\hat{v}_{u,d}^{CF+D}$ produced by CF and CF+D and the actual rating $v_{u,d}$ (defined in Audience diversity and collaborative filtering section). In the following, we omit the subscript u of the user, which is fixed throughout, and the CF/CF+D superscript unless it is not obvious from context.

Let us consider a given recommendation method (CF or CF+D) and denote by r(d) (respectively, r'(d)) the rank of d when the domains are sorted by decreasing order of recommendation and actual ratings, respectively. Given a recommendation list length $0 < k \le D$, let us define the set of predicted domains as

$$P_k = \{d \in \mathcal{D} : r(d) \le k\}$$

and the set of actual domains as

$$A_k = \{ d \in \mathcal{D} : r'(d) \le k \}.$$

Then the precision for a given value of *k* is given by the fraction of correctly predicted domains:

$$Precision = \frac{|P_k \cap A_k|}{|P_k|}$$

Similarly, the RMSE for a given value of k between the two ranked lists of ratings is computed as

RMSE =
$$\sqrt{\frac{1}{k} \sum_{r=1}^{k} (\hat{v}_{\rho(r)} - v_{\rho'(r)})^2}$$

where $\rho : [D] \mapsto \mathcal{D}$ (respectively ρ') is the inverse function of $r(\cdot)$ (respectively, $r'(\cdot)$), that is, the function that maps ranks back to their domain by the recommendation method (respectively, by actual visits). Note that, in the summation, $\rho(r)$ and $\rho'(r)$ do not generally refer to the same web domain: the averaging is over the two ranked lists of ratings, not over the set of domains in common between the two lists.

Discounting via ranking. To measure the effect of CF+D on the trustworthiness of rankings, we must select a particular list length k. Although Fig. 4 shows improvements for all values of k, one potential problem when stratifying on different groups of users is that the results could depend on the particular choice of k. To avoid dependence on k, we consider a probabilistic model of a hypothetical user visiting web domains from a ranked list of recommendations and define overall trustworthiness as the expected value of the trustworthiness of domains selected from that list (that is, discounted by probability of selection).

Let us consider a universe of domains \mathcal{D} as the set of items to rank. Inspired by prior approaches on stochastic processes based on ranking⁵⁵, we consider a discounting method that posits that the probability of selecting domain $d \in \mathcal{D}$ from a given ranked recommendation list decays as a power law of its rank in the list:

$$\Pr\left\{X=d\right\} = \frac{r_d^{-\alpha}}{\sum_h r_h^{-\alpha}} \tag{8}$$

where $X \in \mathcal{D}$ is a random variable denoting the probabilistic outcome of the selection from the ranked list, $r_d \in \mathbb{N}$ is the rank of a generic $d \in \mathcal{D}$ and $\alpha \ge 0$ is the exponent of power-law decay (when $\alpha = 0$, all domains are equally likely; when $\alpha > 0$, top-ranked domains are more likely to be selected).

This procedure allows us to compute, for any given user, the effect of a recommendation method (CF or CF+D) simply as the difference between its expected trustworthiness and the trustworthiness of the ranking obtained by sorting the domains visited by the user in decreasing order of pageviews (equation (1)).

In practice, to compute equation (1), let d_1, d_2, \ldots, d_k and d'_1, d'_2, \ldots, d'_k be two ranked lists of domains, $d_r, d'_r \in \mathcal{D} \forall r = 1, \ldots, k$, generated by a recommendation algorithm and by actual user pageviews, respectively, and let us denote by Q(d) the NewsGuard reliability score of $d \in \mathcal{D}$ (Trustworthiness metrics section). Recall that equation (8) specifies the probability of selecting a given domain $d \in \mathcal{D}$ from a particular ranked list as a function of its rank. Even though any pair of equally ranked domains will be different across these two lists (that is, $d_r \neq d'_r$ in general), their probability will be the same because equation (8) only depends on r. We can thus calculate the expected improvement in trustworthiness as

$$\Delta Q = \sum_{r=1}^{k} P(r) \left(Q \left(d_r \right) - Q \left(d'_r \right) \right), \tag{9}$$

where *P*(*r*) is the probability of selecting a domain with rank *r* from equation (8), which we computed setting $\alpha = 1$.

Stratification analysis. Recall that we use the self-reported partisanship of respondents in the YouGov Pulse panel as the basis for our diversity signal (Definition of audience partisan diversity section). To avoid the circular reasoning in stratifying on the same source of data, Fig. 6a,c groups these users according to the slant of their actual news consumption, which may not necessarily reflect their self-reported partisanship (for example, a self-reported Democrat might access mostly conservative-leaning websites). We determined this latter metric using an external classification originally proposed by Bakshy et al.5, who estimated the slant of 500 web domains focused on hard news topics. In practice, Bakshy et al.⁵ based their classification on how hard news from those domains was shared on Facebook by users who self-identified as liberal or conservative in their profile. For almost all domains, Bakshy et al.⁵ reported a value $s \in [-1, 1]$ with a value of s = +1 for domains that are shared almost exclusively by conservatives and a value of s = -1for those shared almost exclusively by liberals. (These values could technically vary over [-2,2] but only 1% of domains fell outside [-1,1] when using the measurement approach described by Bakshy et al.⁵.)

In Fig. 6c, respondents are grouped according to the absolute slant |s| of the visited domains, where a value of |s| = 0 denotes domains with a perfectly centrist slant and a value of |s| = 1 indicates domains with extreme liberal or conservative slants (that is, they are almost exclusively shared by one group and not the other).

Reporting Summary. Further information on research design is available in the Nature Research Reporting Summary linked to this article.

Data necessary to reproduce the findings in the main manuscript text and in the Supplementary Information are available, in aggregated and anonymized format, at https://github.com/glciampaglia/InfoDiversity/. The raw data that support the findings of this study are available from NewsGuard Technology, Inc., but restrictions apply to the availability of these data, which were used under licence for the current study and thus cannot be made publicly available. However, data are available from the authors upon reasonable request subject to licensing from NewsGuard. The data used in this study were current as of 12 November 2019 and do not reflect NewsGuard's regular updates of the data.

Code availability

Code necessary to reproduce the findings in the main text and in the Supplementary Information are available at https://github.com/glciampaglia/InfoDiversity/.

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Author contributions

All authors designed the research. S.B. and S.Y. performed data analysis. All authors wrote, reviewed and approved the manuscript.

Competing interests

The authors declare no competing interests.

Additional information

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nature research

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Reporting Summary

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| | | |

Software and code

| Policy information about availability of computer code | | |
|--|---|--|
| Data collection | Data used were already existing; no data collection was performed in this study. | |
| Data analysis | Python / R scripts are available online at https://github.com/glciampaglia/InfoDiversity/ | |

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Data necessary to reproduce the findings in the manuscript are available, in aggregated and anonymized format, at https://github.com/glciampaglia/InfoDiversity/

The raw data that support the findings of this study are available from NewsGuard Technology, Inc. but restrictions apply to the availability of these data, which were used under license for the current study and thus cannot be made publicly available. However, data are available from the authors upon reasonable request subject to licensing from NewsGuard. The data used in this study were current as of November 12, 2019 and do not reflect NewsGuard's regular updates of the data.

Field-specific reporting

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| Study description | This is an observational study of news consumption patterns based on quantitative data of internet browsing behavior, combined with surveys of political information. These data are combined with a high-coverage set of source reliability ratings US-based news sources. |
|-------------------|--|
| Research sample | The sample used was drawn from the YouGov Pulse panel, a representative sample of Americans, collected along with their internet browsing history, in multiple waves between 2016 and 2019. Informed consent to participate in the study was obtained prior to data collection. |
| Sampling strategy | Multiple waves were collected with random sampling, with sample size of each wave reported in Table 1. Sample size calculations were not necessary since estimated quantities were not sample properties but properties of the internet traffic produced by participants, like total popularity of each web domain, etc. |
| Data collection | Data are collected via desktop / mobile tracking apps. |
| Timing | The data were collected in multiple waves between 2016 and 2019. Table 1 reports duration of data collection for each wave. |
| Data exclusions | We excluded all traffic to sources that received less than 30 visits across all waves combined. |
| Non-participation | e do not observe data from survey respondents who declined to make Internet browsing data available. Respondents may voluntarily disable browsing data collection at any time or withdraw from the YouGov Pulse panel entirely. |
| Randomization | Participants were not allocated to experimental groups. |

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| 1 0 0/ | calculation was performed, describe how sample sizes were chosen and provide a rationale for why these sample sizes are sufficient. |
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Reporting for specific materials, systems and methods

Methods

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We require information from authors about some types of materials, experimental systems and methods used in many studies. Here, indicate whether each material, system or method listed is relevant to your study. If you are not sure if a list item applies to your research, read the appropriate section before selecting a response.

MRI-based neuroimaging

Flow cytometry

n/a Involved in the study n/a

Palaeontology and archaeology
 Animals and other organisms
 Human research participants
 Clinical data

Materials & experimental systems

n/a Involved in the study

Dual use research of concern

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| Antibodies used | Describe all antibodies used in the study; as applicable, provide supplier name, catalog number, clone name, and lot number. |
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Commonly misidentified lines (See <u>ICLAC</u> register)

Name any commonly misidentified cell lines used in the study and provide a rationale for their use.

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Human research participants

Policy information about studies involving human research participants

| Population characteristics | See above. |
|----------------------------|--|
| Recruitment | Participants were recruited among respondents of the YouGov Pulse panel, a representative sample of U.Sbased Internet users. Informed consent to participate in the study was obtained prior to data collection. |
| Ethics oversight | This study was reviewed by the IRB under protocols #HUM00161944 (University of Michigan) and #STUDY000433 (University of South Florida). |

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| Data quality | Describe the methods used to ensure data quality in full detail, including how many peaks are at FDR 5% and above 5-fold enrichment. |
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Flow Cytometry

Plots

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The axis scales are clearly visible. Include numbers along axes only for bottom left plot of group (a 'group' is an analysis of identical markers).

All plots are contour plots with outliers or pseudocolor plots.

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Magnetic resonance imaging

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Acquisition

| Imaging type(s) | Specify: functional, structural, diffusion, perfusion. | |
|-------------------------------|---|--|
| Field strength | Specify in Tesla | |
| Sequence & imaging parameters | Specify the pulse sequence type (gradient echo, spin echo, etc.), imaging type (EPI, spiral, etc.), field of view, matrix size, slice thickness, orientation and TE/TR/flip angle. | |
| Area of acquisition | State whether a whole brain scan was used OR define the area of acquisition, describing how the region was determined. | |
| Diffusion MRI Used | Not used | |
| Preprocessing | | |
| Preprocessing software | Provide detail on software version and revision number and on specific parameters (model/functions, brain extraction, segmentation, smoothing kernel size, etc.). | |
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Statistical modeling & inference

| Model type and settings | Specify type (mass univariate, multivariate, RSA, predictive, etc.) and describe essential details of the model at the first and second levels (e.g. fixed, random or mixed effects; drift or auto-correlation). | |
|--|--|--|
| Effect(s) tested | Define precise effect in terms of the task or stimulus conditions instead of psychological concepts and indicate whether ANOVA or factorial designs were used. | |
| Specify type of analysis: | Nhole brain ROI-based Both | |
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Models & analysis

| n/a Involved in the study Image: Structional and/or effective connectivity Image: Structional analysis Image: Structional analysis | | |
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